

Wind River Service Unit SWOT Analysis 2002

Strengths:

Efficient
Accessibility of care
Teamwork of WRSU
Quality of care at WRSU
Dedication to service
Equal access for all
Services easy to access both local & away
Minimum of paperwork
Computer technology
Access to cost effective medicine
Local health resources
Good work environment
Waiting time with appointments are minimal compared to other Service Units
Competent staff
Free Services
Traditions
Funding is flexible
Sunday Clinic
Buying power
Access to effectiveness

Weaknesses:

Computer technology
Waiting times
Funding is inadequate
Don't/can't market our services
Lack of staffing
Space
People resistant to change
Change is slow
Can't provide all services we would like to
Area Office- dependence of WRSU on BAO
Different agendas/priorities
Expensive local health resources
Billing/capturing alternate resources
Can't lobby congress
Slowness of budget cycle
Funding based on numbers
People resistant to change
Communication with Tribes and community
Congressional Representatives
Budget
Expensive meds
Pharmacy refills

Lack of coordination with various programs
Sunday care
Triage in clinic
Lack of confidentiality
Lack of Traditional Medicine in clinic
No pharmacy consultation room at Arapahoe
Hard to get Dental appointments
Asthma meds that are more cost effective
Access to effectiveness
Transportation (both out-of-area and local)
Location (isolation)
Lack of female Behavioral Health Provider

Opportunities:

Traditions
Quality of staff
Job opportunities/Scholarships
3rd party resources
Training/Continuing Education
Information technology
Supportive community of lifestyle choices
Prevention opportunities
Congressional delegation/present @ retreat, etc
Utilization rates in all departments
Organizational restructuring
Education on minor illnesses
Non-eligible employees
Volunteers
Productivity
Marketing
Communication
Educating Tribes
638 funding
Veterans
Senior Day in Dental
Blood Pressure/Blood Glucose nurse screening in clinic
Use of Consultation room in Pharmacy at Arapahoe Health Center
Traditional Medicine in clinics
Complaint/Suggestion boxes in clinic
Increase of referrals to state program for Orthodontics
Coordination of programs especially Tribal
Involve school nurse program more
Pool resources for transportation
Tribal strategic planning
Tribal Programs
Vista, Americorp (for needed positions)
Walking Shield

Threats:

Congress

Tribal programs (638 etc.)
Agendas/priorities of leaders (BAO, Tribes, etc.)
Laws we must comply with
Budget/appropriations
Change is too slow
Changes in 3rd party billing
Inflation
Employee burnout
Too many patients too few staff
Non-supportiveness of Tribal Council
Uncertainty
Double-dipping
Fraud
Abuse
AFLAC
BIA